

Adverse drug reaction

If you experience a side effect talk to your doctor, nurse or pharmacist.

You may also report any serious side effect and any side effect not listed in the patient information leaflet directly to the MHRA at www.mhra.gov.uk/yellowcard, through the Yellow Card – MHRA app or see patient information leaflet for details.

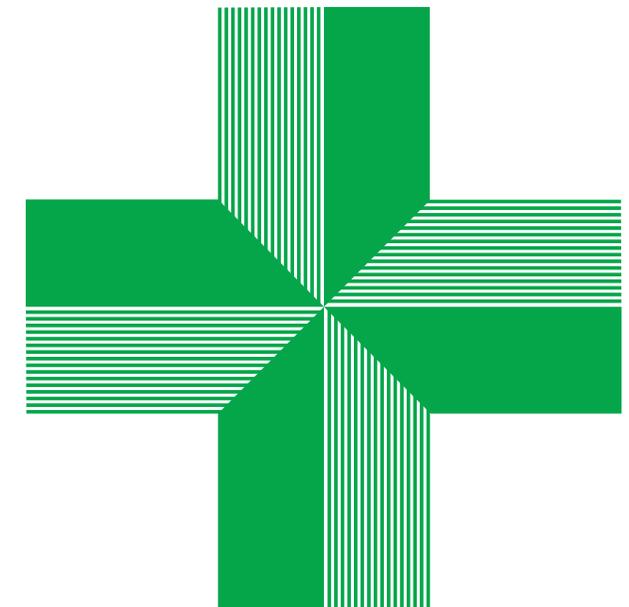
For further information on medicines visit www.nhs.uk

Please help reduce waste by only ordering medicines you need

Please return any unused medicine to your community pharmacy who will be able to dispose of this safely.

Advice about your medicines

Pharmacy Department



PALS and Advocacy contact details

Contact details of independent advocacy services can be provided by our Patient Advice and Liaison Service (PALS) who are located on the right hand side as you enter the main reception area. PALS are also your first point of contact for health related issues, questions or concerns surrounding RSCH patient services.

Telephone: 01483 402757

Email: rsc-tr.pals@nhs.net

Opening hours: 9.00am–3.00pm
Monday to Friday

If you would like information documents in large print, on tape or in another language or form please contact PALS.

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Author: Veronica Davis

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Patient information leaflet

This leaflet will provide general advice about medicines that are given to you to take home from hospital and how you can get further advice. This will help you to understand your condition and get the most out of your medicine.

What should I do if I have questions about my medicines:

A) During my visit to/stay in hospital?

You may have questions about your medicines for example:

- Changes to your medicines during your hospital visit.
- How to take your medicines.
- What side-effects you may encounter.
- Whether your medicines may react with each other.

The doctor looking after you will discuss your medicines with you. Alternatively a pharmacist is available to answer questions about any aspect of your medication. If you have not seen a pharmacist during your stay in hospital, please let the nurses know and they will ask one to see you.

B) When I have left the hospital?

We are happy to answer questions about medicines started or changed in hospital.

Please call the Pharmacy Medicines Helpline on: 01276 526751 (Monday–Friday 9am-5pm)

Note this service is provided by Frimley Park Hospital for RSCH patients.

For questions about **supply** of your medications please phone Royal Surrey County Hospital pharmacy on **01483 571122** and use the following extension numbers:

For medicines supplied on discharge
Ext **4013**

For medicines supplied to outpatients
Ext **2853**

For medicines supplied from St Luke's Cancer Centre Ext **6789**

Free Medicines Advice Services available from Community Pharmacies

All community pharmacists can advise you and answer questions about your medicines. This is a confidential conversation and should take place in a private area within the pharmacy or, if you prefer, you could choose to have the discussion over the telephone.

There are some more in depth free services they also provide which you may be eligible for:

A) New Medicines Service

People often have problems when they start a new medicine. Your local pharmacist may be able to provide extra help and advice as part of the New Medicines Service. They will support you over several weeks to use your new medicine safely and to the best effect.

This service is available if your newly prescribed medicine is to treat one of the following conditions:

- Conditions which need blood thinning medication
- High blood pressure
- Type 2 Diabetes
- Chronic Obstructive Pulmonary Disease
- Asthma

B) Medicines Use Review

This service is available for all patients. It is available at any time if you are suffering from a range of long term conditions. It is designed to help you get the best out of your medicines, covering issues such as:

- What your medicines are for.
- Side effects.
- Not sure if you should carry on taking.
- Remembering to take.