

Contract 1 - Fixed Lines to PABX.

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?.

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.

4. Type of Lines- Please can you split the type of lines per each supplier?PSN, Analogue, SIP

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines:

Answers to 1-5

Fixed Lines to PABX in the following table: SUPPLIER	Type of line	QUANTITY OF LINES\CHANNELS	CONTRACT DETAILS - Renewal Date \Duration\Rolling?
BT	Aux Exch Line	3 lines	Rolling
BT	iSDN30	4 x 30 ch =120	Rolling
BT	1 x ADSL line for new Urology building		Rolling from September 2018
Virgin MEDIA	iSDN30	2 x 30 ch =60	Rolling Since 2009
BT	2MB Link to Frimley	30 channels	Rolling Since 2009
BT	2MB Link to Nuffield	30 channels	Rolling
Obsidian	GSM Gateway	30	Out Of Contract

Contract 2 - Minutes landline.

6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

**8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

**9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

**10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Answers to 6-10 - Fixed Lines to PABX:

- Traffic (minutes) are with BT from 2015.
- All contracts are rolling with no committal.
- Virgin Media is used for some incoming calls/available in emergency.
- There are approximately 2,500 extensions at the RSCH trust.
- Estimated monthly call spends Virgin Media : £0.00 per month
- Estimated monthly call spends BT : £8,500 per month
  
- Unify VOIP license maintenance\support (OpenScape 4000 V8 Flex User License) from 24<sup>th</sup> September 2018 to 23<sup>rd</sup> September 2019 : £2,304.00.

### **Contract 3 - Fixed Broadband Providers.**

**11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

**12. Fixed Broadband Renewal Date - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

**13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

Answers 11, 12 & 13 – Talk Talk, Renewal Date – Rolling April, Spend £13,976.42 per annum. 100Mb line into RSCH Data Centre 2.

**14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).**

The PABX was installed sometime in the late 1980's to early 1990's. Most recent upgrade 22 March 2015.

### **Contract 4**

**15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?**

RSCH WAN service provider is N3SP.

**16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

WAN Renewal Date is 2017

**17. Contract Description: Please can you provide me with a brief description of the contract**

N3SP is supplier agnostic, which means they ensure best value for money for the NHS by using a number of different suppliers to provide discrete segments of network services. N3SP draw all of the different services together and manage them on behalf of the NHS providing one single system. We have not only provided the network but we monitor and manage the service levels ensuring N3 is always available.

**18. Number of sites: Pleas state the number of sites the WAN covers. Approx will do.**

Royal Surrey County NHS Foundation has one main hospital site with 3 satellite sites (Redhill, Haslemere and Milford).

**19. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

RSCH contribute £82k per annum to the N3SP Surrey COIN.

**20. Internal Contact: please can you send me there full contact details including contact number and email and job title.**

Head of Technical Services, all communications be directed to the hospital address above.