

Help us improve cancer care for everyone

Patients treated here will soon be asked to take part in NHS England's National Cancer Patient Experience Survey. It helps services monitor what's working well and what needs to be improved for future cancer patients.

All patients who have cancer related care or treatment as an inpatient or day case in April, May or June 2018 will be contacted to take part in the survey. Taking part is voluntary.

The survey will be carried out by an independent organisation who has been approved by NHS England. They will use your personal details to contact you. They will only use your details to carry out the survey. These details will be provided by this NHS trust. Your personal information will be handled securely and confidentially. We will not publish any information which might identify you.

If you do not wish to take part, or have any questions about the survey, please contact:



Why do we want your feedback?

The NHS wants to improve the experience of healthcare by giving clear information, showing everyone respect and compassion and keeping patients safe and comfortable.

What happens to the information you give us?

NHS England will use the information to tell the people who treat patients what they're good at and what they can improve.

Your personal information will be handled securely. We will not publish any information which might identify you.

Opting out

If you prefer to 'opt out' of the survey, you can let us know and we'll respect that. Unless you ask us not to contact you, you'll get a questionnaire later in the year.



If you decide to take part in the survey you will be able to fill in a printed form or an online form we'll give you a link to.

You can take part over the telephone, using a translator if you prefer, and we will give you details of how to do that.