

Battery collection locations

Audiology Department



Patient information leaflet

This leaflet aims to inform you about the local battery collection locations that you can access to collect NHS hearing aid batteries.

The Audiology Department at Royal Surrey County Hospital covers a large area and there are a number of different places you can collect batteries.

Where can I collect hearing aid batteries?

You may collect hearing aid batteries from any of the below centres. Please bring your white battery card or brown battery record book with you. If you have lost it please contact the Royal Surrey County Hospital Audiology Department for a replacement. A friend or relative can collect batteries on your behalf if they take your battery card/book with them.

All centres are open during office hours (unless indicated) and may be closed for lunch.

Are there any other methods to obtain batteries?

You may also request your batteries by post from the Audiology Department. Please post your battery book to them with a stamped addressed envelope with 'large letter' stamp.

Where can I dispose of my used batteries?

You may return your used batteries to some of the battery centres for recycling, but please be aware that not all centres provide this service. Used batteries can also be placed in a battery recycling container available in a number of shops, including supermarkets, or taken to community recycling centres.

Please do not send your loose used batteries back to the Audiology Department if you are utilising the postal battery service. Royal Mail prohibit the mailing of loose batteries.

You may return your used batteries to the battery centres for recycling or place them in a battery recycling container available in a number of shops.

How many packets am I entitled to?

Battery centres are limited to supplying one packet of batteries per hearing aid. This is to ensure that there is enough stock available for all of our patients.

Centres

Royal Surrey County Hospital

Egerton Road, Guildford, Surrey, GU2 7XX

From Audiology Dept, Monday–Friday 9:00–17:00

Aldershot Centre of Health

Hospital Hill, Aldershot, Hampshire, GU11 1AY

Aldershot deafPLUS

35-39 High Street, Aldershot, Hampshire GU11 1BH

Alton Community Hospital

Chawton Park Road, Alton, Hampshire, GU34 1RJ

Ashford Hospital

London Road, Ashford, Middlesex, TW15 3AA

From main outpatients reception

Monday–Friday 9:00–17:00

Chase Community Hospital

Conde Way, Bordon, Hampshire, GU35 0YZ

College Road Surgery

Maybury, Woking, Surrey, GU22 8BT

Monday–Friday 9:00–17:00

Cranleigh Health Centre

18 High Street, Cranleigh, Surrey, GU6 8AE

Centres (continued)

Denningberg Centre for the Elderly

Bridge Street, Godalming, Surrey, GU7 1HP

Mon, Thurs & Fri 10:00–16:00, Wed 10:00–15:30

Farnham Hospital and Centre for Health

Main Reception

Hale Road, Farnham, Surrey, GU9 9QL

Fleet Community Hospital

61 Church Road, Fleet, Hampshire, GU51 4LY

Frimley Park Hospital

Portsmouth Road, Frimley, Surrey, GU16 7UJ

From Audiology/ENT Reception desk

Monday–Friday 9:00–16:00

Greeno Day Centre

Glebeland Gardens, Shepperton, Middlesex TW17 9DH

Hartley Wintney Surgery

1 Chapter Terrace, Hartley Wintney, Hampshire, RG27 8QJ

Haslemere Hard of Hearing Support Group

Haslewey Lion Green, Weyhill, Haslemere, Surrey, GU27 1LD

Drop-in: no appointment necessary.

Thursdays 9.30am–11.30am – For battery collection and mould cleaning and retubing.

Haslemere Health Centre

Church Lane, Haslemere, Surrey, GU27 2BQ

Hersham Centre

7 Queens Road, Hersham, Surrey, KT12 5LU

Loxwood Medical Practice

Farm Close, Loxwood, Billingshurst, West Sussex, RH14 0SU

Monday–Friday 8:00–18:00

Mayfield Medical Centre

Croyde Close, Farnborough, Hants, GU14 8UE

Park Barn Community Centre

Cabell Road, Park Barn, Guildford, Surrey, GU2 8JH

Pirbright Surgery

The Old Vicarage

The Green, Pirbright, Surrey, GU24 0JE

Richmond Surgery

Richmond Close, Fleet, Hampshire, GU52 7US

Southlea Group Practice

276 Lower Farnham Road, Aldershot, GU11 3RB

St Davids Family Practice

Hadrian Way, Stanwell, Middlesex, TW19 7HT

St Marys Centre

Stream Close, Byfleet, Surrey, KT14 7LZ

Monday–Friday 10:00–16:00

St Peter's Hospital

Guildford Road, Chertsey, Surrey, KT16 0PZ

From Main Reception including weekends and evenings

Sunbury Health Centre

Green Street, Sunbury on Thames, Middlesex, TW16 6RH

Centres (continued)

Walton Centre

Manor Road, Walton on Thames, Surrey, KT12 2PB

Walton Community Hospital

Rodney Road, Walton-on-Thames, Surrey, KT12 3LD

Weybridge Centre

Churchfield Place, Weybridge, Surrey, KT13 8DW

Weybridge Community Hospital

22 Church Street, Weybridge, Surrey, KT13 8DY

From outpatient reception

The Wilson Practice

Anstey Road, Alton, Hampshire, GU34 2QX

Woking Community Hospital

Heathside Road, Woking, Surrey, GU22 7HS

More information

Further information about the audiology team and how to find the hospital can be found on our website:

www.royalsurrey.nhs.uk/Audiology-Services

Contact details

Audiology Department

Egerton Road
Guildford
Surrey
GU2 7XX

Telephone: 01483 464108

Fax: 01483 408338

Web: www.royalsurrey.nhs.uk/Audiology-Services

Email: rsc-tr.Audiology@nhs.net

PALS and Advocacy contact details

Contact details of independent advocacy services can be provided by our Patient Advice and Liaison Service (PALS) who are located on the right hand side as you enter the main reception area. PALS are also your first point of contact for health related issues, questions or concerns surrounding RSCH patient services.

Telephone: 01483 402757

Email: rsc-tr.pals@nhs.net

Opening hours: 9.00am–3.00pm, Monday to Friday

If you would like information documents in large print, on tape or in another language or form please contact PALS.

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Future review date: June 2020

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