Notes

Contact details

Hascombe Ward
Tel: 01483 464071

PALS and Advocacy contact details

Contact details of independent advocacy services can be provided by our Patient Advice and Liaison Service (PALS) who are located on the right hand side as you enter the main reception area. PALS are also your first point of contact for health related issues, questions or concerns surrounding RSCH patient services.

Telephone: 01483 402757

Email: rsc-tr.pals@nhs.net

Opening hours: 9.00am–3.00pm
Monday to Friday

If you would like information documents in large print, on tape or in another language or form please contact PALS.

Past review date: December 2016
Future review date: December 2019
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PIN161215–1174

The Information Standard
Certified Member

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Royal Surrey County Hospital NHS
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Patient information leaflet

Resident Parent Advice

Hascombe Ward

Am I considered a ‘parent’?

The term ‘parent’ is used to describe the adult with legal responsibility for the child. The person may be an adoptive parent, foster parent or teacher/school nurse from a residential school. This parent with responsibility is able to provide consent for medical intervention.

When can we visit our child?

We appreciate that having a child in hospital is a stressful time. Both parents and siblings can be present on the ward during daytime hours (8am-8pm). Between the hours of 8pm and 8am we ask for only ONE parent to be present. We call this the’ resident parent’. This is to ensure that all patients and resident parents get peace and quiet at night.

For other relatives and friends visiting times are from 2pm-8pm.

Who can be the ‘Resident Parent’?

The resident parent should be the adult with legal responsibility for the child. In addition, the employed carers who would normally provide care for the child at home. The parent who is unable to be resident, can propose another adult with the Nurse in Charge.

Where will the resident parent sleep?

We provide a bed for the parent staying overnight. This bed will be near to your child. The bed will be put down at about 8pm and removed at 8am in the morning.

What facilities are there for parents?

Breakfast is offered to the resident parent, which you can collect from the trolley around 8am. Tea /coffee/cold water/squash are available in the parent’s kitchen. You are welcome to bring in your own food. The parent’s kitchen has a fridge, microwave and dishwasher for your use. Please ensure any food is labelled with your name.

There are toilets and shower rooms on the ward for you.

When can we use the playroom?

The playroom is open all day. Every child must be accompanied by an adult whilst in the playroom. It can be used as a sitting room for parents after 8pm.

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